

Report of payment practices and performance

Company name: **Guide Dogs for the Blind Association**

Reporting period: **01/01/2025 to 30/06/2025**

Note: Payments are made by BACS once a week.

The majority of payment terms are a standard 30 days from receipt of invoice. The maximum contractual period is 60 days. Terms and conditions are agreed during the tendering process. Any disputed invoices are investigated and resolved based on the facts presented, however if dispute resolution is required this is managed by the Head of Procurement.

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| The value of all payments made during the reporting period. | £25,916,527 |
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| Average time taken to pay invoices from the date received (days). | 29 |
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| Payments due within the reporting period which were not paid within the agreed payment period (by volume). | 6% |
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| The sum of payments due within the reporting period which were not paid within the agreed payment period. | £4,741,880 |
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| Payments that fall due within the reporting period which were not paid within agreed payment terms due to a dispute (by volume). | 0.5% |
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Proportion of invoices paid within the following periods, where day 1 is the date of invoice received (by volume).

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|-------------------|--------|-------|
| 1-30 days | 18,638 | 91.2% |
| 31-60 days | 1,577 | 7.7% |
| >60 days | 232 | 1.1% |
| Total (by volume) | 20,447 | 100% |

Proportion of invoices paid within the following periods, where day 1 is the date of invoice received (by value).

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|------------------|-------------|-------|
| 1-30 days | £20,509,147 | 79.1% |
| 31-60 days | £5,052,091 | 19.5% |
| >60 days | £355,289 | 1.4% |
| Total (by value) | £25,916,527 | 100% |

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| E-invoicing in operation. | Yes |
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| Supply chain finance available. | No |
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| Supplier charged for remaining on supplier list. | No |
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| Payment code member. | No |
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| Retention clauses included in qualifying construction contracts. | No |
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Approved by designated member: **Mark Johnstone, Trustee**