# FAQ’s for the People Awards live stream 2023

## What is the People Awards?

The People Awards recognise the standout efforts and expertise of volunteers, service users and staff; the unsung heroes that sit among us, quietly (or loudly) going above and beyond the requirements of their role to get the job done and help people with sight loss live the lives they choose. And the inspirational people and partnerships we help, who show us time and time again what bravery, strength and fortitude can achieve.

## How can I watch the awards virtually?

There will be a live stream of the event in the form of a video link on YouTube and meeting invite on Teams. All staff have been sent the calendar invite via email. The YouTube video can be watched by going to [www.guidedogs.org.uk/peopleawards](http://www.guidedogs.org.uk/peopleawards) . The video will play on the webpage. Or you can scan the QR code on the front of the programme and on posters to access the webpage video.

## When and where is the live stream taking place?

The Awards is being held at The Guie Dogs North West Regional Centre in Atherton. The live stream will air from here on Wednesday 8 November 2023 from 1.30pm – 3pm.

## What time does the event start?

The live stream will begin at 1.30pm on Wednesday 8 November 2023.

## When will the event end?

The awards will finish at 3pm.

## Can I watch the awards virtually with colleagues?

Yes you can. Either on your computer or you can get together with colleagues to celebrate and watch at the following venues:

* Bristol - Conference Room
* Forfar - Lecture Hall
* NBC - Princess Alexandra Conference Room
* Leamington - Lecture Theatre
* Reading Hub - Wessex Room
* National Centre - Freeman Meeting Room
* London Office - Meeting Room 1

## What’s the programme/what celebrities will be there?

The event will be hosted by BBC Breakfast TV presenters Sally Nugent and Jon Kay and features inspirational speaker Craig Lundberg.

To view the programme follow this link: [insert programme]

## Did you pay for these celebrities?

All celebs have kindly donated their time for our event.

## Is the *virtual* event accessible?

Yes it is. Microsoft Teams has a caption function and is an accessible platform and the YouTube live stream will have also have live captioning.

## Can I watch the awards live stream even if I’m not a staff member?

Yes you can. We have not actively promoted this event outside of Guide Dogs this year but anyone who doesn’t have access to Teams can view the YouTube video, if they have the link.

## I can’t make the live stream viewing, can I still watch the ceremony?

Yes you can. The live stream will be recorded and available to watch after the event. Release date TBC, as extra accessibility checks need to be accounted for.

## What device should I be using?

We recommend you watch the event on a laptop or PC using Google Chrome as the web browser. You can also use an iPad, but please note it is not advised to use your mobile as the view can be restrictive.

## Can I connect to my TV?

Depending on your model, you can usually connect your laptop to a TV using a HDMI connection. You will need to follow your owner manual documentation for guidance.

## I’m having technical issues – help!

The Events Team will be on hand to support with any queries you may have. If you do have problems, first try checking your internet connection. Check you have the most updated version of YouTube or Teams installed. Check your streaming device is updated. For technical help and questions on the day please email [events@guidedogs.org.uk](mailto:events@guidedogs.org.uk). For all other People Awards queries please email [peopleawardsteam@guidedogs.org.uk](mailto:peopleawardsteam@guidedogs.org.uk)