

## South East region: puppy raising update - December 2023

Dear South East Puppy Raising Team,

I can't believe we're nearly at the end of the year, it certainly feels like 2023 has flown by. This is my second year in puppy raising and I'm still learning things every day and am always amazed at everything our volunteers do for us - thank you.

I also wanted to say a big thank you to you for digging out those old touches and handing them back in, and any other equipment you've found at the back of the cupboards! Please keep looking and hand anything you don't need back to your local Puppy Development Advisor.

I thought it might be nice for you to have a couple of introductions from two of our newer Puppy Development Advisors. Mandy and Chloe have been with us since April and are settling into their new roles and Guide Dogs.

### Team update

#### Mandy Jones



create life-changing partnerships.

My name is Mandy, and I am the new Puppy Development Advisor for Surrey and Sussex. I've been working with assistance dogs for nearly 20 years, having previously worked with Hearing Dogs for Deaf People and Medical Detection Dogs. Working for Guide Dogs has always been a life goal and after some training and settling in, I am comfortably one of this amazing team! I love working with my volunteers and helping them create happy and confident puppies and am looking forward to a long career helping



**Date: December 2023**

## Chloe Southby



'Hi everyone! I'm Chloe, I started as a Puppy Development Advisor six months ago. Before this I worked for Dogs Trust Dog School, training owner's dogs to prevent common problems developing which often leads to dogs needing rehoming. I have been thoroughly enjoying my Puppy Development Advisor role as it combines training elements I already knew with new challenges and purposes to understand. I have enjoyed learning about the various roles and departments within Guide Dogs and feel very proud to be a part of the team!'

Wishing you all a very happy Christmas and peaceful new year.

Helena

**Helena Gibbons**  
**Canine Assisted Services, Operations Manager - South East**

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**Date: December 2023**