



Northern Ireland & Scotland regional round-up (accessible slides)

Introduction

Slide 1 (title slide): Northern Ireland & Scotland regional round-up

News and information from your teams

10 May 2021

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Contents

Slide 2: Welcome to the Northern Ireland & Scotland regional round-up

We'll cover:

1. Welcome and introductions
2. COVID-19 roadmap activities update, including what it means for different volunteering roles
3. Guide Dogs 90th anniversary
4. Latest news and developments in Volunteering
5. Community Fundraising
6. Puppy raising
7. Dog health, wellbeing and safety
8. Puppy Raising for Excellent Partnerships: the four principles
9. Q&A
10. Close and thank you

Our volunteers

Slide 3: Before we move onto the other updates, here's some of the reasons why our volunteers support us

[Embedded video "Why I volunteer":

<https://www.youtube.com/watch?v=5PRa8o1wxH0>]

Regional update: COVID-19 roadmap

Slide 4 (new section): COVID-19 roadmap activities update

Slide 5: We have adapted our ways of working to minimise the impact of COVID-19 upon our operations, services and volunteering

- Furloughed staff and remote working
- Volunteer roles and activities were paused or adapted
- Breeding programme
- Guide dog training
- Keeping in touch calls with My Sighted Guide partners & waitlist GD
- Set up COVID-19 information line, now called Guide Line
- Virtual volunteer support
- Investing in technical staff

Slide 6: As restrictions continue to ease, we'll gradually reopen sites and restart all our services and volunteering

Our intention to recommence all services and volunteering starting from mid-June, in a staged way, based on government guidelines.

Guide Dogs 90th anniversary

Slide 7 (new section): Our 90th anniversary

Slide 8: Last month, we kicked off our 90th anniversary with a film about a Puppy Raiser and their puppy 'Flash'

[Image: an still of a puppy from our 'Flash' animated film]

#MeetFlash

Slide 9: Actress and Guide Dogs supporter Joanna Page recorded voice to a special Flash recording and message for volunteers

[Embedded video of Joanna Page's thank you message to Guide Dogs volunteers:
<https://youtu.be/05fP1kXR0DE>]

Slide 10: Since Flash hit our screens, dogs all over have been watching with excitement

[Image: the real-life 'Flash' puppy watches its animated self on TV]



Slide 11: There's more activities planned for the year, but we also want to hear your ideas too

[Images: a composite image of a guide dog trainer made up of an archive and contemporary photograph. The other image is graphic of the Guide Dogs 90th anniversary logo]

Email your ideas and stories to GD90@guidedogs.org.uk

Latest developments in volunteering

Slide 12 (new section): Latest developments in volunteering

Slide 13: We're exploring what a more community-based style of volunteering would look like at Guide Dogs

Our pilots are looking at how:

- A standardised, volunteer-centric and multifunctional volunteering model could work.

We think it could help to:

- Reduce 'silos' amongst volunteers.
- Improve the volunteer experience.
- Support volunteer fundraisers to grow and diversify their fundraising.

Slide 14: Volunteer insight shapes our future, so it's now easier to share feedback and get involved in areas that interest you

1. Volunteer Impact Assessment.
2. 'Pulse' survey results - headlines and next steps.
3. Volunteer Voices, including workstreams and vacancies.

Community Fundraising

Slide 15 (new section): Community Fundraising

Slide 16: As we restart community fundraising activities, here's what you need to know

[Image: a volunteer wearing a costume/dog suit high-fiving a young boy at a fundraising event]

- 86% of our fundraising volunteers are ready and keen to start fundraising again

- Permitted activities include: Emptying of collection boxes, banking, collections, distance selling, Name a Puppy visits, cheque presentations and merchandise stalls, speaking engagements and pop up shops.
- Guidance Document for all activities
- Community Fundraising Supporter Care 0345 143 0234

Slide 17: The recent Great Guide Dogs Tea Party was a great success with more fundraising activities coming up

[Image: a young girl wearing Guide Dogs ears while holding up a cup of tea]

Looking back

- Great Guide Dogs Tea Party
- Regional Success

Looking ahead

- Guide Dogs Appeal (October)
- Donate an Hour (December)
- Regional Horizon

Dog health, wellbeing and safety

Slide 18 (new section): Dog health, wellbeing and safety

Slide 19: You can call Guide Line to get help on dog health and wellbeing issues from a dedicated member of staff

[Image: a Guide Dogs staff member on the phone]

Guide Line covers four areas:

1. Adult services.
2. Children and Young People services.
3. Dog health.
4. General enquiries.

Call Guide Line on 0800 781 1444.

Slide 20: And when you're out and about, remember these useful safety tips to keep you and your dog safe

- Avoid putting your dog on social media, especially with clues about where you live.
- Make sure your garden is secure, your gate is locked and adorned with bells to alert you to someone coming in.
- Never leave your dog in the garden unattended.
- Never leave your dog unattended in public, or left visible in a car.
- Work hard on getting a reliable recall, practice it often, and have this in place before letting your dog off the lead, so you can keep him/her close and away from strangers.
- Be wary of people asking information about your dog, particularly if you are alone.

Puppy Raising for Excellent Partnerships (PREP)

Slide 21 (new section): Puppy Raising for Excellent Partnerships: the four principles

Slide 22: To recap, PREP is our new standard way of raising puppies and will be gradually introduced to Puppy Raisers from July 2021

[Image of a Puppy Raiser with a puppy]

- An investment in professional development for our staff and volunteers
- Provides a standardised framework
- Puppy and person-centred approach
- Easier access to resources and advice
- Using technology gives the ability to access the latest information
- Will still have face to face support/visits

Slide 23: PREP is based on four key principles which bring together new and existing learning and techniques into an easy to follow programme

[Image: an extract page from the PREP guidance materials]

- Knowing your puppy
- Managing for success
- Teaching foundations
- Being a partnership

Slide 24: ‘1. Knowing you puppy’ focuses on how to recognise, enhance and nurture your puppy’s development, behaviour and welfare

[Images: There are two images. The first is of a member of staff playing with a puppy and the second is of a member of staff sat down examining a puppy’s paw who is also sat down.]

Slide 25: ‘2. Managing for success’ focuses on learning how to accurately predict your puppy’s behaviour, problem-solve and adapt to different scenarios

[Image: a puppy lying down in a crate]

Slide 26: '3. Teaching foundations' uses positive reinforcement for desirable behaviour and teaches good habits for future learning

[Images: There are two images. The first shows a puppy with its Puppy Raiser being taught the bucket game and the second image is of a puppy being taught to settle]

Slide 27: '4. Being a partnership' develops a mutual understanding and how to respond to different situations and people

[Images: There are two images. The first of a young boy reading a book to a puppy and the second image of a volunteer sat closely next to their puppy]

Slide 28: What does Kallidus look like for me?

[Image: a screenshot of our learning platform Kallidus, which shows a simple dashboard made up of different PREP learning modules - each with illustrations and icons that indicate progress]

Slide 29: Ultimately, PREP builds upon how we currently raise our puppies to better prepare them for guide dog training and partnerships

- More resources and guidance available to puppy raiser
- A puppy and person-centred approach
- Meets the needs of our guide dog partners
- Improves the supply chain process
- Aligns with Standardised Training for Excellent Partnerships (STEP) and incorporates the needs of Buddy and Companion Dog services within the programme.

Slide 30: So, what can Puppy Raisers expect next?

- For puppy raisers with a puppy- gradual introduction and ongoing support to PREP content.
- From July 1st PREP resources on preparing for and in early days of having a puppy
- From August online PREP foundation course
- Late 2021 access to Raising your puppy guidance
- Late 2021/Early 2022 Updated puppy classes



Comments and Questions

Slide 31 (new section): Comments and questions

Close

Slide 32 (end slide): Thank you for joining us today!

Details of your next regional round-up event will be published on the Volunteer Information Point and in The Guide e-newsletter.

Document Ends.