



South East regional round-up (accessible slides)

Slide 1 (title slide): South East regional round-up

News and information from your teams
10 August 2021

Hosted by: Simon Cope and Esther Browne

Panellists: Desi Nathanielsz, Tina Boreham, Rachael Barton and Damion Afflick

Slide 2: Updates from the South East region on our Operations, Volunteering and Fundraising Activities

Operations:

- Children and Young People
- Services for Adults
- My Sighted Guide
- Puppy Development
- Guidance for Dog Handlers

Volunteering:

- Community Hub pilot
- Volunteer Expenses
- Investors in Volunteers
- Welcome event
- Volunteer Voices

Fundraising:

- Returning to Communities
- Looking Ahead
- Guide Dogs' 90th Anniversary

Slide 3 (new section): Volunteering

Slide 4: Volunteering Updates

[Image: an illustration of a group of people talking to each other]

- Community hubs pilot
- Investing in Volunteers assessment in August
- New volunteer expenses form
- Regional Welcome event
- Volunteer Voices

Slide 5: How to contact your local Volunteer Voices reps in the South East

VolunteerVoicesLondon@Guidedogs.org.uk

VolunteerVoicesWelwyn@Guidedogs.org.uk

VolunteerVoicesMaidstone@Guidedogs.org.uk

Slide 6 (new section): Community Fundraising across the South East

Slide 7: Fundraising Activities

Nationally we have 394 activities booked across the UK July-December.

If you would like to support your local group please contact Community Fundraising Supporter Care on 0345 143 0234 or email

SouthEastGroups@guidedogs.org.uk

Name a Puppy website - up and running with full supporter journey

www.guidedogs.org.uk/nameapuppy

Slide 8: Looking Ahead

- Guide Dogs Appeal throughout October - all about 90th Birthday
- Donate an Hour December 2021

Regional Update

- We have brought in just under £300,000 in the South East so far this year, £29,500 from Floor and Counter Top Boxes. £128,000 from Name a Puppy and £17,800 from Fundraise for Us.
- Thank you to all our volunteers for your continued support.

Slide 9 (new section): Skills, Information and Support Services

Slide 10: Key Achievements

[Image: an illustration of a My Sighted Guide partnership]

Children and Young People

- My Time to Play
- Tech for All (update on applications)
- 3 trainees progressing

Orientation and Mobility Services

- 3 x trainees qualified. 3 Progressing
- Service delivery - 271 interventions
- Extra training - COVID-19 effect

Slide 11: Key Achievements

[Image: a My Sighted Guide partnership]

My Sighted Guide

- Continue to deliver Keeping in Touch Calls to volunteers and clients with support from volunteers
- Reinstatement of partnerships (My Sighted Guide and free running partnerships)
- Friends and family virtual training
- Interviewing volunteers
- New Partnerships

Slide 12 (new section): Canine Assisted Services across the South East

Slide 13: Puppy development

Puppy stats

- 110 pups currently on scheme.
- 16 pups to be allocated.
- 7 Puppy Raisers beginning their PREP journey with pups.

PREP

- Puppy Raising for Excellent Partnerships (PREP) launched 1 July 2021.
- Kallidus, e-learning platform to support active PR with PREP went live at the same time. Rolled out with puppy allocation
- Active Puppy Raisers can get help via PREPsupport@guidedogs.org.uk

Slide 14: Puppy development: looking ahead

[Image: a Labrador puppy looking up to camera]

PREP

- PREP Foundation sessions available virtually from October.
- Puppy Raising Mentors - PREP
- Puppy classes incorporating PREP principles: 1. Know 2. Manage 3. Teach 4. Partner

Slide 15: Guide dog and assistance dog partnerships

[Image: a black Labrador buddy dog looks at the camera]

- 148 ready to train
- 32 partnerships to date
- Challenges with restrictions for dogs and clients
- Buddy dogs 16 and 5 Companion dogs

Slide 16: New Guidance for Dog Handlers

[Image: a volunteer with a puppy]



- Treating our dogs as individuals
- Providing choice, knowing their preferences and understanding their needs
- Aligning dog handler guidance materials with PREP and STEP
- Moving above and beyond a minimum standard of welfare
- The Five Domains Model
- Positive experiences in: Nutrition, Environment, Physical Health, Behavioural interactions, Emotional experiences

Slide 17: Here are some tips based on our five domains

[Images: the first photo is of a dog playing with a kong, the second photo is of a dog using a snuffle mat, and the third photo is of a dog having its stomach rubbed]

Consider sometimes feeding your dog's meals in different ways - for example, using an interactive toy.

We should give dogs the opportunity to choose what they do when they are at home. By encouraging choice, we allow our dogs the freedom to settle by themselves and 'walk-away' from sessions of training or play when they have had enough.

Slide 18: Here are some tips based on our five domains

[Images: the first photo is of a dog sleeping in a dog bed and the second photo is of a dog playing the bucket game]

A bed should be selected based on your individual dog's preference. For example, does your dog like to curl up or do they prefer to stretch out? Some like to do both!

As a handler it is really important to be aware of how your dog is coping with what you ask of them. If at any time they show signs of finding things stressful you must seek support and guidance.

Slide 19 (new section): Guide Dogs' 90th Anniversary

Slide 20: Guide Dogs' 90th Anniversary

[Images: the Guide Dogs 90th anniversary logo and composite image of a guide dog trainer made up of a black and white archive image and contemporary colour photo]

Warming up activities:

- 'Flash' animated film
- Press coverage: history of Guide Dogs

How you can get involved:

- Guide Dogs Appeal
- Coming soon: 90th anniversary toolkit
- Media Champion

Slide 21: Media Champions

[Image: a composite image of a guide dog owner made up of a black and white archive image and contemporary colour photo]

New Media Champions role

- New role to support Regional Marketing and Communications Managers
- Recruiting 1 – 2 per region initially
- Support with 90th Birthday Guide Dogs Appeal in October

Slide 22 (end slide): Thank you for joining us today!

Details of your next regional round-up event will be published on the Volunteer Information Point and in The Guide e-newsletter.

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